

Green Garden: SPC for compliance and client satisfaction



Customer:

Green Garden Food Products, Inc., is a manufacturer of gourmet salad dressings, sauces, marinades, dips, salsas and mayonnaise, specializing in food service, retail, co-packing and deli applications.

Challenges:

- Systematize the company's recordkeeping for quality information
- Replace an older, underperforming system
- Document for clients that processing requirements and acceptable levels of quality were maintained

Solution:

Zontec's Synergy 1000™ Workgroup SPC Software within their Quality Assurance Lab environment

Results:

- Improved customer satisfaction
- Quicker reporting times
- Reduction in paper records
- Highly visual presentation of production data for internal management meetings
- Improved profitability by better managing fill weights

"Previously, if I wanted to do reporting or analysis, I would have to import the data into Excel®, get involved with the statistical calculations, and create my own charts. . . . Now data collection, charting, analysis and reports are all integrated into the system. I just select the data and create the corresponding chart. Synergy 1000 represents about a 50% jump forward in our ability to manage and report the data."

—Roth Gonzales
Quality Assurance Manager

ZONTEC

1389 Kemper Meadow Drive • Cincinnati, Ohio 45240
513/648-9695 • Fax 513/648-0805

866/955-0088

spcinfo@zontec-spc.com • www.zontec-spc.com

© Zontec Inc. 2008